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COMMAND CENTER



TRACKING

Enforcement Operations

via the web

As part of EZTag's Mobile Enforcement Solution (MES), Command Center is a records management system, designed to meet the needs of the public safety community by delivering information essential to making critical decisions. Command Center helps you manage all aspects of your enforcement program - tickets, asset tracking, vehicle towing, processing payments, look-ups, late notices and fees, and more. It is the foundation of a larger solution that helps streamline your enforcement management operations. When combined with our electronic citation issuance system, the result is a seamless, end-to-end solution. Extensive reports are provided that let administrators streamline operations and make sound management decisions for the future. This powerful tool is available to you at your desk. In fact, you can safely access, retrieve and manage information in your database via a standard Web browser.



Command Center Components

Command Center is a comprehensive records management system. Queries can be performed based on one or more criteria. The system can also electronically transmit required data to the appropriate Court system for further processing, if required. Command Center also provides the user with a feature-rich graphical interface. The GUI reduces the number of steps required to perform functions within the system. This not only makes the Command Center easy to use, but also easy to learn. Extensive use of windows, pull-down menus, display buttons and icons help the user perform the tasks at hand.

Data Modules

Command Center is comprised of modules, each capturing a particular set of data, with information contained in each module available to other modules for cross referencing. Command Center is available as a complete package, or you can choose the modules that work best for your enforcement operations. Using our base modules as a foundation, you can add modules as your needs change.

Citations – Base Module

Record and maintain information relating to citations, including citation recipient data, vehicle information, charges, locations, dates, and fines. This module is useful when multiple citations are automatically linked to names and vehicles.

Assets – Base Module

Record and track the usage and maintenance of enforcement related equipment. Produce reports detailing equipment maintenance, usage, and associated maintenance costs.

Towing – Base Module

This module records vehicle, driver, location and towing company information.

Payments Module

Enables ticket payment entry and tracking for all payment types. Create a true cash management system; it is easy, quick and secure. Import data from other institutions (i.e. banks) and automatically apply payments. One can process single or batch payments. End of day cash balance report.

Court Hearing & Appeal Module

Supports all functions and information related to the ticket appeal process. Schedule hearing, judge and time, post a disposition, process court fees and additional fines or credits.

DMV Module

A repository for cars, trucks, motorcycles, etc. Data tracked could be Vehicle Identification Number, License Plate Number, Make, Model, Year, distinguishing features, and other additional information.

Late Notices & Fees Module

Allows one to select, print and mail a notice to violators with outstanding tickets, with customized forms to confirm with department regulations. Notice types sent to violators, are automatically recorded. This module supports three types of notices with final notice stating that case has been given to collection agency.

Key System Advantages

- // Easy to use & easy to learn
- // Flexible user-defined fields
- // Simple graphical user interface
- // Eliminates duplicate data entry & errors
- // Increased revenue via higher customer compliance
- // Improved customer service
- // Helps effectively plan & measure organizational goals
- // Smooth interface with operations-wide system
- // Makes for a much more productive department

Premier Provider of Citation Enforcement Solutions

EZTag is a mobile automation software development company, enabling business critical tasks to be performed on handheld devices to enhance public safety, improve user productivity and reduce operating expenses. Our enforcement solutions are built around three fundamental elements: innovation, cost-effectiveness and reliability. With over a decade of experience in the design and implementation of mobile solutions, EZTag has and continues to help its customers implement solutions that deliver business value throughout their organization. Business and Government, local and national, have relied on EZTag to help meet their enforcement needs as they adapt to the mobile computing world, contact us to see how the integration of emerging technologies can enhance the first line services your organization provides.



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