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MOBILE ENFORCEMENT SOLUTION



## Automated Citation Issuance & Management Solution

Traditionally, parking and traffic citations have been handwritten in booklets carried by officers. Enforcement officers spend a great deal of their patrol time addressing parking or traffic problems – and an even greater amount of time on reports detailing parking or traffic infractions – electronic citations offer significant improvements over paper-based systems. EZTag's Mobile Enforcement Solution (MES) is an accurate and efficient, electronic citation issuance and management solution that replaces paper booklets. An officer issues citations using a handheld computer, laptop or tablet PC and prints them onto a mobile thermal printer.

With its modular design, MES delivers an, off-the-shelf, enterprise mobility data collection and management solution at a fraction of the cost of in-house or customized solutions. As a result, features can be supplied in a variety of formats, conforming to a particular city's judicial and agency requirements.

EZTag has designed MES to enable you to retain complete control of your operations, while delivering additional services, positioning you to increase your revenue generating potential. Unlike offerings from other solution providers, our enforcement solution has been developed using an open architecture; mobilizing multiple business critical applications, onto any handheld device and mobile printer combination. Hardware independence is a key criterion, as it gives you considerable leeway to control the cost of your investment. As new technologies emerge and needs change, MES will be there with you, ensuring a solution that will evolve with your organizational needs.

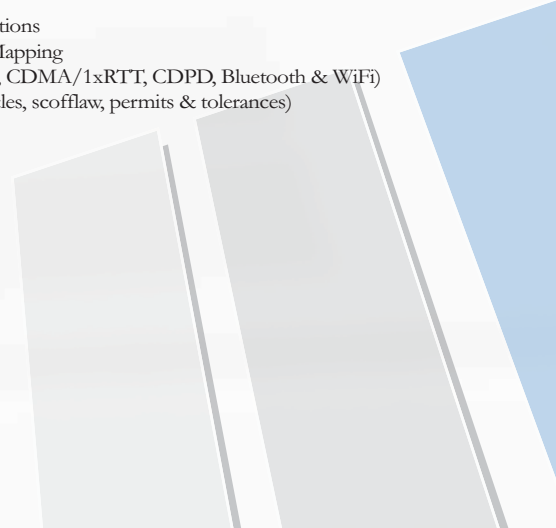
## Patrolling with MES

One of the compelling features of MES is its ease of use. The intuitive MES handheld computer interface combined with customer-defined drop-down lists and automatic repetition of recurring data, allow for easy screen navigation and data entry. To issue a citation, an officer can effortlessly capture vehicle and driver information, by scanning a driver's license and/or registration sticker, and then complete the data entry by using customer-defined drop-down lists to capture location and violation details. To print the citation, the officer simply clicks a feature on the handheld computer, activating a wireless communications radio, and the citation is printed in less than 10 seconds.

The handheld computer is capable of uploading citation information immediately to the central server via real-time wireless communications. Similarly, the handheld computer is kept in sync with the Host component whereby the latest information is always available to the Officer throughout their shift (e.g. stolen vehicles, permit details, scofflaw violators, etc...). Alternatively, a less costly solution is also available whereby citation information is uploaded to the MES database using a batch process at the end of the officer's shift. Officers still have access to central database information; however it only reflects the last system update.

Additional officer features include:

- / Issue Parking and/or Moving Violations
- / Bar Code Scanning & Magnetic Stripe Reading
- / Electronic Officer Signature Capture on Citation
- / Officer Notes & Observations
- / Imaging & Drawing Capabilities
- / Timing/Chalking Functions
- / Onscreen Citation Preview
- / Barcode, OCR & MICR Printing on Citations
- / Geographic Information System (GIS) Mapping
- / Wireless Communications (GSM/GPRS, CDMA/1xRTT, CDPD, Bluetooth & WiFi)
- / Central Database Access (ex: stolen vehicles, scofflaw, permits & tolerances)
- / Broken Meter & Asset Reporting



## MES in the Office

MES is not solely for the officer in the field. Coupled with this solution is a Management and Reporting System. Citations are uploaded to the MES Manager for records management, reporting, analysis, and electronic or hard-copy transmittal to the Courts. The reporting feature provides a set of standard reports that can be tailored to each individual customer's requirements. Reports can be viewed on-screen, printed or exported to a file. The information gathered from the system will help improve your organization's overall efficiency and image.

The Courts gain substantial benefits from MES. Since the information is initially captured onto a handheld computer, uploaded to a file server, then electronically transferred to the Court, there is no need for court personnel to manually key in any information into the Court's central processing System. This represents a tremendous cost and time saving. Since everything is electronic, time-consuming tasks of inputting and processing traditional paper citations are eliminated.

## Service & Support

EZTag provides a comprehensive service and support program ensuring that you get the most out of your enforcement solution. Our primary strength has always been the quality of our customer service. Our goal is to ensure your enforcement program operates smoothly, the way you intend it to.

We provide a variety of complementary services in data collection applications, including analysis, planning, design, installation, training, testing and support. EZTag is your single point of contact for every aspect of your system – from hardware to software applications.

## Premier Provider of Citation Enforcement Solutions

EZTag is a mobile automation software development company, enabling business critical tasks to be performed on handheld devices to improve user productivity, reduce operating expenses and increase management visibility. EZTag's MES is a premiere solution in the enforcement field. It is designed to address your critical and complex business needs. Our solution is built around three fundamental elements: innovation, cost-effectiveness and reliability.

With over a decade of experience in the design and implementation of enforcement solutions, EZTag has and continues to help its clients attain a vital competitive advantage throughout their organization.

## Key System Advantages

- *Cost-effective solution*
- *Eliminates clerical data entry errors*
- *Easy-to-use*
- *Less training time required*
- *Citations tailored to customer's requirements*
- *Produces professional, easy-to-read citations*
- *Reduces contact time with violators*
- *Improves officer efficiency*
- *Improves conviction & collection rates*
- *Improves safety & security*
- *Ensures rapid & accurate field decisions*
- *Yields greater return on investment*
- *Operates under Win CE.NET Operating System*
- *Works with any Windows based device*



Our solution operates on a vast array of handheld devices.



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MES is a fully modular solution, enabling you to manage all aspects of your enforcement operation. Modules can easily be added to the system, to expand the functionality and to best fit your business model.

Modules include:

*Parking Violations Enforcement*  
*Moving Violations Enforcement*  
*Payment Processing System*  
*Towing Request System*  
*Court Hearings & Appeals*  
*Late Notices & Fees*  
*DMV Interface Module*  
*Meter & Asset Management System*  
*Permit Issuance & Management*  
*Customer Callback Manager*

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**MOBILE ENFORCEMENT SOLUTION**